

Volunteer Role Profile

Volunteer Role	Chaplaincy Volunteer
Volunteer Manager	Volunteer Services Manager
Where you will be based	Hospital

Why we want you

The York and Scarborough Teaching Hospitals NHS Foundation Trust offers Pastoral, Spiritual, and Religious Care service at all its hospitals. The Chaplaincy team aim to provide access to this care to patients, relatives, carers, and staff.

A Chaplaincy volunteer provides a regular frontline chaplaincy presence on an assigned ward or directed to visit specific individuals by the Chaplain.

We ask that chaplaincy ward volunteers are:

- rooted in a personal faith or conviction that sustains their personal integrity and can articulate their faith or belief whilst respecting other's views.
- not compelled by a personal doctrine of faith that seeks to evangelise or proselytize
- a member in good standing within their faith or belief group.

There are vacancies for Chaplaincy Volunteers in a variety of sites across the Trust.

What you will be doing

- Introduce yourself and the chaplaincy service to patients and to be a point of contact for staff and relatives.
- Be an active listener, who shows themselves to be non-judgemental and engages in pastoral conversations where invited.
- Find out if the patient has any specific pastoral, spiritual or religious needs or requests and when appropriate seek to meet them or liaise with staff.
- Refer the patient on to Trust Chaplains for follow-up spiritual care as necessary

The skills you need

- You are reliable
- Respect confidentiality
- Carry out the specified role description
- Show a willingness to listen and learn and to undertake initial and on-going training as requested (attending at least 2 Chaplaincy training

sessions a year as well as undertaking regular mandatory Trust training online)

- To adhere to the Chaplaincy Volunteers handbook and guidance
- Dress appropriately and in line with Trust requirements to prevent infection.
- Value and support other team members
- Present a professional, friendly and caring approach to patients, relatives, carers, clinical and other staff.

What's in it for you

- Providing and delivering a mandatory training programme.
- Providing the necessary PPE for the role.
- Providing access to other training as appropriate
- Linking you with a volunteer supervisor who will be your main point of contact, as well as the Volunteer Services team
- Listening to your feedback about the role.